

Installation of SignAway Player

Run the SignAway Installation from the disk or file supplied **Signaway-Player.msi**, you will be prompted for your unique User ID, ensure you have this to hand.

Before running the SignAway program we recommend you do the following

STEP 1: UPGRADE WIN XP

The most commonly overlooked step is failing to check for upgrades. Most of Microsoft's upgrades close security holes and fix bugs. So, it is highly recommended that you check windows update before installing anything new on your computer.

Visit <http://windowsupdate.microsoft.com> to check for the latest update.

STEP 2: TURN OFF SOME WINDOWS FEATURES

By default, several windows settings are configured to automatically install updates, activate the windows firewall, enable hibernation, power off disks and monitor, set screen savers etc... Many of these features will interfere with the smooth "hands-free" operation of SignAway

System Properties [hint: start, control panel, select system, selects Advanced]

1. Turn off Error Reporting: [hint: select Error Reporting] click on Disable error reporting. Click OK
2. Startup and Recovery: [hint: select Startup and Recovery]
uncheck "Write an event to the system log"
uncheck "send an administrative alert"
check "automatically restart"
Write debugging information = "none"
Click OK
3. Turn off Remote Assistance: [hint: select Remote]
uncheck "Allow Remote Assistance"
4. Turn off Automatic Updates: [hint: select Automatic Updates]
check "Turn Off Automatic Updates"

Click OK to close the System Properties Dialog.

Display Properties [hint: start, control panel, select Display]

1. Turn Off Screensaver: [hint: select Screensaver] select none for screensaver.
2. Turn off Power settings: [hint: select Power] set all power schemes to "Never".
3. Click Advanced, uncheck both options. Set "When I press the power button on my computer" to "Shutdown".
4. Turn off Hibernation: Click on the Hibernate Tab and uncheck "Enable hibernation".
5. Click OK to close the Power Settings Dialog

Click OK to close the Display Properties Dialog.



STEP 3: ENABLE WINDOWS XP TO AUTO-LOGON (Optional)

When your PC is run as a digital signage system, you must ensure that whenever the PC is rebooted, automatically, manually or because of a power outage, it will power back up to an operational state, ready for business. Part of this involves ensuring your PC is configured to auto-logon.

In Microsoft Windows XP Home Edition and in Microsoft Windows XP Professional, follow these steps:

1. Click Start, and then click Run.
2. In the Open box, type control userpasswords2, and then click OK.
3. Clear the "Users must enter a user name and password to use this computer" check box, then click Apply.
4. In the Automatically Log On window, type the password in the Password box, and then retype the password in the Confirm Password box.
5. Click OK to close the Automatically Log On window, and then click OK to close the User Accounts window.

STEP 4: SETUP TASK SCHEDULER TO AUTO-RESTART THE PC (Optional)

Regardless of all precautions you may take, there is still nothing better than a clean reboot of the computer at least once per week. Use Task Scheduler to schedule the computer to shut down and restart at a specific time. To do so, follow these steps:

1. Click Start, and then click Control Panel.
2. Click Performance and Maintenance, and then click Scheduled Tasks.
3. Double-click Add Scheduled Task. The Scheduled Task Wizard starts.
4. Click Next.
5. Under Click the program you want Windows to run, click Browse.
6. In the Select Program to Schedule dialog box, locate the %SystemRoot%\System32 folder, locate and click the Shutdown.exe file, and then click Open.
7. Under Perform this task, specify a name for the task and how frequently you want this task to run, and then click Next. [hint: scheduling the shutdown during an off-peak time like 4am is probably a good idea]
8. Under Select the time and day you want this task to start, specify a start time and date for the task, and then click Next.
9. Type the user name and password to run this task under, and then click Next.
10. Click to select the Open advanced properties for this task when I click Finish check box, and then click Finish.
11. Click the Task tab.
12. In the Run box, specify any additional parameters that you want to use with Shutdown.exe.
13. Click OK.

If you would like the computer to reboot more often, just add another task by repeating the above steps.



STEP 5: CONFIGURE SIGNAWAY TO RUN AT STARTUP (Optional)

Drag the Signaway-Player Shortcut Icon from the desktop into the StartUp folder.

STEP 6: RESTART YOUR PC

The final step in all installation is to cleanly reboot you PC and test whether the application starts, just click on the SignAway Icon (it should start automatically if Step 5 has been performed) when the PC powers on again.

STEP 7: RUN SIGNAWAY

If you have chosen not to run SignAway-Player automatically then each time you want to run SignAway then just click on the SignAway Icon either on the desktop or are on the Start Menu.

Minimum Requirements

PC with the following minimum specification:

Windows XP Home or Above
Internet Explorer V5.0 or later
Internet Connection (Broadband preferred)
10MB Hard Disk Space
512MB Ram or above

